

SERVICE BULLETIN

PRODUCT: Computer Monitor BULLETIN: MON00-004 MODEL: CGX1609T

SUBJECT: Q504 High Voltage Output Failure

BACKGROUND: Under normal conditions, during mode switching, the monitor must operate in a free running state. However, during this state the PC's video card will output a low frequency, while the microprocessor inside the monitor will attempt to operate the horizontal oscillator at (less than 30kHz). This may cause Q504 to fail do to an overload.

SOLUTION: The programming inside C-EPROM IC209 has been changed.

Before Change: REV 1.2 range of detection 19kHz -112kHz. After Change: REV 1.3 range of detection 29kHz – 107kHz.

PARTS LIST: See Below. REV # will be listed on EPROM label.

| ORIGINAL | | | NEW | |
|--------------|-------------|----------------|-------------|----------------|
| Location No. | Part No. | Description | Part No. | Description |
| IC209 | 1102-000223 | C-EPROM 27C256 | 1102-000223 | C-EPROM 27C256 |

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