

SERVICE BULLETIN

PRODUCT: LCD Monitor BULLETIN: MON01-002 Revised MODEL: CN17BSAN

SUBJECT: ATI Video Adapter Compatibility

BACKGROUND: There is a DVI (Digital Visual Interface) timing difference between the Samsung SyncMaster 170tTFT " (CN17BSAN), and the ATI All In Wonder Radeon and Radeon VE video adapters. The timing difference occurs during the 720x400/70Hz mode of the initial boot up screen. See symptom below. Once the desktop resolution is active, the video appears normal.





SOLUTION: Replace the microprocessor CN17BSF at location IC500 with date code of 2001.3.24 or later.

PARTS LIST:

Original Method			New Method		
QTY.	PART NO./REF NO.	PART DESCRIPTION	QTY.	PART NO./REF NO.	Description
1	BN91-00020A	IC-MICOMCONTROLLER	1	BN91-00029H	IC-MICOMCONTROLLER

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