



SERVICE BULLETIN

Product: 17" LCD MONITOR
Model: CN17BSAN
SyncMaster 170T

Bulletin No.: MON01-006 (01-C/M-E0035)
Bulletin Date: September 17, 2001
ECN Date: August 24, 2001

SUBJECT: ATI Radeon (MAC Edition) Video Card Compatibility

Background: The SyncMaster 170T has a compatibility problem with the ATI Radeon video card. When receiving a Digital signal from the video card with monitor power on, the display goes black after 1~3 seconds (No Video).

Cause: Micom IC program.

Solution: If a customer needs service for this compatibility problem, replace IC500 version 1.0 Micom IC with new version 1.1.

Application Date: August 24, 2001

ORIGINAL			NEW	
Location No.	Part No.	Description	Part No.	Description
IC500	BN91-00029H	Ver 1.0	BN91-00029H	Ver 1.1